

# The Week Ender

NORTON N. BONAPARTE, JR., CITY MANAGER • AUGUST 9, 2012



## Exceed Expectations

You could cut corners and still get by. But why would you ever want to settle for merely getting by? You could do a little bit less than what's expected of you, and it will probably be okay. But with just a little bit of extra effort, you'll be able to deliver more than what's expected. And when you consistently provide more than what's expected, you raise yourself to a whole new level of success. By doing just a little more than is necessary, you can achieve a great deal more than you otherwise would have. Once you've done what must be done, that is the time to step forward and do a little bit more. A modest amount of extra effort can produce a spectacular measure of additional gain. Instead of being fixated on how little you can get by with, put your energy into discovering how much you can get done. Instead of slowing down when the finish line is in sight, speed up and take advantage of the opportunity to go far beyond it. Choose to exceed expectations every chance you get, and you'll never have to worry about merely getting by.

~ Ralph Marston

## Hometown Heroes at Fire Station 31



Recently Fox 35 news and the Wawa convenience store visited Fire Station #31 "A" shift. The purpose of the visit was to recognize the men and women who serve their community as firefighters.

Wawa is new to the State of Florida and is currently visiting several Fire Stations throughout Florida as a way of saying "thank you" to each town's heroes.

The Fox news station toured the public fire safety education trailer to see first hand the importance of identifying hazards, working smoke detectors and alternate exits within the home, such as a window, in the event the front door is blocked with smoke and fire. The show will air on Friday, August 10th at 8:50 AM on Fox 35.

## Thank You to our Summer Interns

Pictured is City Manager Norton Bonaparte with our summer interns who were part of a state program: Summer Job Connection 2012. Our job at the City was to serve as a role model for our future workforce. With us their hope was to learn basic job skills, customer service skills, positive problem solving techniques, the value of teamwork and the overall experience of working in our environment. The interns were Michael Reid [Public Works], Rochelle Jack and Quandalisa Anderson [Information Technology], Denita Young [Utilities], Raymond Kellogg [Planning], and Kyana Ward [Community Improvement/LIHEAP]. Working with these interns has been a privilege. They were inquisitive and excited to receive meaningful work experience that will help them receive the training and experience required to be successful on the job.



## Utility Crews Hard at Work

Cedric Coleman [Utilities] submitted these photos of a repair that took place in the alleyway of Willow Avenue. Pictured are Willie Killingworth and Milton Smith III, Dwayne Hunter operating the vac-con unit, and Leon Hampton operating the tractor.



## Cell Phone Etiquette



Technology can be a wonderful thing! It has made it easier for individuals and businesses to work faster and smarter no matter where they are. Although there is a growing emphasis on getting back to others in a quick, timely manner, it easily opens the door to developing poor etiquette and that can have a lasting effect. Your family and friends may forgive your lapse of judgment; however, if your bad cell phone etiquette gives your customer the impression that you don't view them as important enough to give them your full attention, your business relationship will suffer. A simple but easy reminder: Out of sight, out of mind. Put your phone in your pocket, purse or briefcase and leave it there. If it is within your range of vision, you will be tempted to continuously look down at your phone to see if you've received a new email or message.



### Sanford Sunrise

Mark James [Fire] took this fantastic picture last week while driving in to work. What a beautiful Sanford sunrise!



## Sanford Continues to Grow

The City of Sanford's estimate of permanent residents as of April 1, 2012 is 54,064, an increase of 494 people since the 2010 Census. The population estimate is prepared by the Bureau of Economic and Business Research [BEBR] at the University of Florida under contractual agreement with the State of Florida, and is one factor used in determining the distribution of state revenue-sharing funds.

## Library Branch Closing for New Carpet Installation

The Seminole County Public Library North Branch, located at 150 N. Palmetto Avenue, Sanford, will be closed beginning at 12 NOON on Thursday, August 9th for new carpet installation and will reopen at 9 AM on Saturday, August 18th. Also closed for new carpet installation will be the East Branch Library in Oviedo and the Central Branch Library in Casselberry. For information, contact the Library Services Division Manager at 407-665-1505 or visit <http://www.seminolecountyfl.gov/libraries> for updates.

## Bottled Water

Bill Marcous [Utilities] found this interesting article worthy of sharing: Drinking water is perhaps the perfect example of spending money on something that used to be free. This is a beverage that falls from the sky for free and is available for free at public water fountains. The cost of tap water at home is so low, averaging one-fifth of a penny per gallon, it's nearly free. Yet Americans are spending record amounts of money [\$11.1billion] drinking a record amount of bottled water [9.1 million gallons], according to the Beverage Marketing Corp. And they endure the hassle of shopping for it and lugging home heavy cases of it. Worse, some people will spend several dollars on individual bottles of water, making it far more expensive per gallon than gasoline. Even filtered water at home is far cheaper than bottled, and keep in mind that some brands of bottled water, Aquafina and Dasani, are filtered municipal tap water. Non-financial considerations include the energy and material used to make plastic bottles and the problem of disposing of them. The question is, is it worth it to you to buy bottled water, when there is often a free or nearly free, alternative? [Gregory Karp, Spending Smart, Orlando Sentinel, August 6, 2012]



## Furbies or Kitties?



This Saturday and Sunday, Seminole County Animal Services is having a **Feline Fiesta**, featuring their adoptable cats and kittens. They will be open regular hours on Saturday, August 11th from 10 AM – 4 PM plus they will also be open on Sunday, August 12th from 11 AM – 4 PM. Animal Services is located at 232 Bush Boulevard, Sanford [across the street from Flea World]. Stop by and check out the adoption specials during this event. There will also be a great prize drawing on Saturday. *PS: Don't tell the cats but dog adoption will also be open both days!* As an added bonus, the **Rescue or Refer** Community Challenge is in full swing. Anyone who rescues a cat or dog to become part of their family or refers someone who adopts will get a chance to win four Seaworld/Aquatica Combo Tickets. There are two chances to win a month! Drawings will be held on the 15th and 30th during the months of August, September and October. For more information contact [dgagliano@seminolecountyfl.gov](mailto:dgagliano@seminolecountyfl.gov) or 407-665-5208.



## Pet Pics

Submitted by Marisol Ordoñez [Finance], this great picture of her grandson, BJ, and their dog Roc was taken by her daughter and son while they walked the dogs last week. Roc is 10 years old and has arthritis so, according to Marisol, he's getting too old to push BJ around. But BJ definitely enjoyed their stroll down Hidden Lakes!

To get your pet[s] featured in *The Week Ender*, forward a picture and background to Debbie at [debra.simmons@sanfordfl.gov](mailto:debra.simmons@sanfordfl.gov).